



EMPLOYEE SURVEYS

ABOUT EMPLOYEE SURVEYS

Business research consistently shows a link between employee satisfaction and factors such as absenteeism, turnover, and quality of service. These issues can impact your bottom line in surprisingly powerful ways. Our employee surveys provide accurate feedback that will benefit everyone, from tellers to the CEO.

HOW IT WORKS

The bulk of the employee survey consists of asking employees to rate their agreement with statements pertaining to topics such as:

**Relationships with Co-workers and Supervisors • Morale • Teamwork • Training • Communications
Benefits • Productivity • Innovation • Ethics • Quality of Service**

The results of these ratings allow us to place each employment topic into one of four quadrants (high importance but low satisfaction, high importance and high satisfaction, and so on). This “quadrant map” is an extremely useful representation of the strengths and weaknesses of your workplace environment. The results may be cross tabulated by factors such as branch location, tenure, gender, etc. Employees also have the opportunity to write comments in the survey, and these are provided verbatim in the final report.

FOR MORE INFORMATION AND PRICING, CONTACT:

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