



Financial Counseling Certification Program (FiCEP) • 2026

Program Overview

Two cohort options will be available in 2026 to earn your Certified Credit Union Financial Counselor (CCUFC) designation through our enhanced version of America's Credit Unions Financial Counseling Certification Program (FiCEP). FiCEP is an enhanced and unique training program for credit union staff that combines the convenience of a self-study program with guided learning and additional resources.

Training and Support

- Textbook with 60 chapters
- 8 tutorial webinars
- 8 skills test reviews
- Live instructor-led zoom exam prep
- Pre-recorded exam prep video
- Virtual proctoring for America's Credit Unions FiCEP exam
- Online Counselor Community to network, ask questions & share ideas
- Take-away tool kit including budget spreadsheets, spending plans, program decision guides, action plans, tracking methods and more!

Important Dates:

Cohort 1 option:

Registration Opens: December 15, 2025
Registration Closes: February 20, 2026
Orientation Webinar: March 16 @ 10 am CT
Program start date: March 23
Virtual Proctored Testing: Week of June 8

Cohort 2 option:

Registration Opens: May 25, 2026
Registration Closes: July 17
Orientation Webinar: August 17 @ 10 am CT
Program start date: August 24
Virtual Proctored Testing: Week of Nov 9

Become A Certified Credit Union Financial Counselor (CCUFC)

Students learn skills and knowledge necessary to assist and empower members to improve their financial well-being.

- ✓ Acquire skills to help those experiencing financial difficulties
- ✓ Reduce delinquencies & charge-offs
- ✓ Grow product and service revenue
- ✓ Demonstrate the credit union difference
- ✓ Attract new members

ONE Book and ONE Exam covering the following topics:

- Introduction to Financial Counseling
- Financial Counseling Essentials
- Special Issues in Financial Counseling
- Using Communication Skills During Financial Counseling
- Taxes, Insurance, and Investments
- Controlling Living Expenses
- Money, Attitudes, and Behaviors
- Retirement and Personal Financial Preparedness

Educational Investment

America's Credit Unions Member Rate:

\$750 per person – receives 6th edition textbook

- If two students share a book, the second student pays \$350.
Sharing is 2 users to 1 purchase ratio only.

America's Credit Unions Non-Member Rate:

\$1,500 per student – receives 6th edition textbook

Credit Unions Subscribed to America's Credit Unions Training Bundle:

\$250 per student – must use the PDF version of the 6th edition textbook that is included in the training bundle

Registration

Register via www.cornerstonefoundation.coop

Questions:

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This program is brought to you in partnership with the Cornerstone Credit Union Foundation, America's Credit Unions, and Luminate Louisiana Credit Unions.