



CORNERSTONE LEAGUE

Best Practice Suggestions for Training at the Chapters

1. **Required training brings in large crowds:** Several chapters stated when they hosted training sessions that were a required training; their attendance levels were much higher. E.g. BSA Training, Robbery Training, Red Flags.
2. **Director Development:** The Fort Worth Chapter has a Volunteer Training/ Development program that brings in many participants annually.
3. **Pre-Meetings:** Either host a council roundtable prior to a chapter meeting in marketing, compliance, etc. This brings in people of a specific field to the chapter meetings but allows the chapter topic to remain general.
4. **ALM / Economic Trends** always valuable and typically well-attended.
5. **Catalyst Corporate FCU** updates timely.
6. Several credit union chapters are interested in offering *Financial Training for BOD's* to fulfill the regulatory requirement.
7. **Regulatory Forecast:** Notice on upcoming regulatory changes and updates.
8. **Basic Training** classes held outside of chapters: One chapter stated they hosted a beginner and advanced MS Word/ Excel/ Outlook Training on a weekday during the day and registration were full for both sessions.
9. **Role-playing can be good training and fun.** This type of training can include member service and how to meet with a lawmaker in their office on an important regulatory/legislative issue.